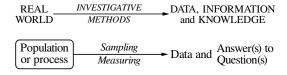
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ERROR: Overall Error for Questions with a Descriptive Aspect

1. Background I – What is Statistics About? [optional reading]

As summarized in the two schemas at the right, statistics is concerned with *data-based investigating* (or empirical problem solving) of the real world, which means investigating some population or process on the basis of *data* to *answer* one or more *questions*. For this introductory discussion, only the investigative methods of *sampling* and *measuring* are shown in the lower schema.



This introduction presupposes initially that data-based investigating is concerned with answer(s) to question(s) about a collection of **elements** which comprise a **population**. For example:

- o a computer manufacturer may want to assess warranty claims for one of its products an *element* would be one item of the product and the *population* is all such items sold over some specified period;
- o a government department may want to know the proportion of Canadian adults who have concerns about the level of funding of the health care system an *element* would be a Canadian adult and the *population* is all such Canadians;
- o a financial institution may wish to find people whose profile makes them more likely to accept an unsolicited offer of a credit card an *element* would again be a person but the *population* is harder to specify; it could be people whose profile puts them at or above an acceptance level deemed likely to make the credit card offering profitable for the financial institution.

The question(s) to be answered may *sometimes* be concerned with an *individual* to be selected in future from the population.

2. Background II – Key Ideas: Uncertainty, Error and Repetition [optional reading]

A central issue in data-based investigating is that external constraints and the type of information we require *impose* sampling and measuring processes on most investigating; we then need to assess the likely 'correctness' of the answer from the investigating in light of the *uncertainty* introduced by these two processes. In essence, this is the problem of **induction**. An overview of this matter is given in the schema at the right below; the main ideas are summarized at the left.

- * If we have complete information, we can obtain a certain answer; that is, an answer we can know is correct.
- * If we have *in*complete information, we cannot know an answer is correct (an *un*certain answer) – in fact, it is *un*likely a *numerical* answer (an 'estimate') is (exactly) correct;
 - sampling and measuring yield data (and, hence, information) that are *inherently* incomplete.
- * An answer which is a *number* (like a sample average) is called a **point estimate** of the corresponding population **attribute** (the population average).
- * To make such an answer more useful, we want to be able to give an **interval estimate**, a quantitative statement about how far the point estimate is *likely* to be from the true value – this difference is the **error** of the estimate. **Uncertainty** is ignorance about error.
- * In a *particular* investigation, the size of the error is (and usually remains) *un*known; this is reflected in **limitations** on answer(s). To quantify uncertainty, we turn to the behaviour of error under **repetition** of the sampling and measuring processes;
 - an analogy is tossing a coin we cannot predict the outcome
 of a particular toss but probability can describe the distribution
 of outcomes under repetition of the process of tossing the coin.
- Complete information → an answer we can know is correct Sampling Measuring *In*complete information an answer we cannot know is correct [in fact, it is unlikely a numerical answer (an 'estimate') is (exactly) correct] how much is the answer likely to be off? the idea of error, which imposes limitations on answers [error is (and usually remains) of unknown value in a particular investigation] behaviour of error under repetition (e.g., of sampling and measuring) inaccuracy accuracy real-world repetition imprecision precision bias a statistical model variability (hypothetical repetition)
- * In the classroom, we can do *actual* repetition (repeating over and over) to demonstrate, for example, the statistical behaviour of the values of sample attributes (e.g., averages) and of the values which arise from measuring processes;
 - the two characteristics of sign and magnitude of (numerical) error lead, under repetition, to what we call inaccuracy and imprecision; the inverses of these two ideas accuracy and precision provide more familiar terminology, but we must realize that statistical methods (try to) manage the (undesirable) former to achieve needed levels of their (desirable) inverses.
- * Outside the classroom, we recognize that actual repetition is usually not a viable option we use instead hypothetical repetition based on an appropriate statistical **model** (for the selecting and measuring processes, for example);
 - we help maintain the distinction between the real world and the model by using bias and variability as the model quantities which represent inaccuracy and imprecision in the real world.
- * A statistical model, including its assumptions, allows us to achieve our aim of quantifying (some of) the uncertainty in our

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* estimate(s); part of identifying the limitations on an Answer is to assess model error arising from the difference between ('idealized') modelling assumptions and the real-world situation. [Model error is pursued in Appendix 2 on page HL18.6.]

There is further illustration in Statistical Highlight #87 of the ideas presented overleaf on page HL18.1.

- 3. Background III Some Terminology [A more detailed Glossary is given in Statistical Highlight #91.] [optional reading]
- * Aspect: a binary categorization of the primary concern of a Question, identified in the Formulation stage of the FDEAC cycle.
 - Descriptive: a Question whose Answer will involve primarily values for *population attributes* (past, present, future).
 - Causative: a Question whose Answer will involve primarily whether and/or how the focal explanatory variate is causally related to the response variate in a population/process.
- * Population: a (finite) well-defined group of elements other than the sample. [An infinite 'population' is a (sometimes useful) model.]
- * **Element:** the entities that make up a population; for example, a person is an element of the population of Canadians, but we recognize that many populations in data-based investigating have non-human or *in* animate elements.
- * Unit: the entities *selected* for the sample; a unit may be one element (*e.g.*, a person) or *more than* one (*e.g.*, a household). The element-unit distinction is discussed in more detail in Appendix 1 on pages HL77.8 and HL77.9 in Statistical Highlight #77.
- * Process: a set of operations that produce or affect elements, OR:
 - the flow of an of an entity (like water or electrons).

Thus, in statistics, a process of the first type involves *elements*. WHEREAS:

In *probability*, a process is any set of *operations* from which there are at least two possible *outcomes*; observing *which* outcome occurs when the process is executed generates *data*, which may yield values for probabilities associated with, or other characteristics of, the process. [The population-process distinction is discussed in Statistical Highlight #94.]

- * Sampling: includes the processes of selecting and estimating.
- * **Measuring:** the process used to determine the value of a variate.
- * Induction: reasoning from particular cases, investigations or data, to a more general Answer, using logic and relevant theory.

The schema at the right below shows five groups of elements which we distinguish for data-based investigating (the **model** is discussed in Appendix 2 on page HL18.6); further terminology relevant to this Highlight #18 follows the definitions of these groups.

Target

population

* Target population: the group of elements to which the investigator(s)

want Answer(s) to the Question(s) to apply.

* Study population: a group of elements avail-

able to an investigation.

* **Respondent population:** those elements of the study population that *would* provide the data requested under the incentives for response offered

in the investigation [such incentives arise predominantly when

the elements are people, but missing data may also arise when elements are inanimate].

Study

population

Non-respondent population

Respondent population

Sample

- * Non-respondent population: those elements of the study population that would *not* provide the data requested under the incentives for response offered in the investigation see also Note 1 on the facing page HL18.3.
- * **Sample**: the group of units selected from the respondent population *actually used* in an investigation the sample is a *sub*-set of the respondent population (as the vertical line in the schema above reminds us).
- * Variate: a characteristic associated with each *element* of a population/process.
 - Response variate (Y): a variate defined in the Formulation stage of the FDEAC cycle; an Answer gives some attribute(s) of the response variate over the target population/process.
 - **Explanatory variate (Z):** a variate, defined in the Formulation stage of the FDEAC cycle, that accounts, at least in part, for changes from element to element in the value of a response variate.
 - Focal (explanatory) variate (X): for a Question with a *causative* aspect, the focal variate is the *explanatory* variate whose relationship to the *response* variate is involved in the Answer(s) to the Question(s).
- * **Attribute:** a quantity defined as a function of the response (and, perhaps, explanatory) variate(s) over a *group* of elements (or units), typically, the: target population, study population respondent population, non-respondent population, sample. Familiar (simple numerical) attributes are averages, proportions, medians, totals and s.d.s; the importance of attributes is that:
 - + Answer(s) to Questions(s) are usually given in terms of attributes, often their values;
 - + five of the six categories of *error* are defined in terms of attributes see the upper half of page HL18.4.
- * Estimate: numerical value(s) for a model parameter: + derived from the distribution of the corresponding estimator, AND:
 - Point estimate: a *single* value for an estimate. + calculated from *data*.
 - Interval estimate: an *interval* of values for an estimate, usually in a form that quantifies variability (representing imprecision).
- * **Estimating:** a process which uses statistical theory to derive the distribution of an *estimator* and data to calculate an (interval) *estimate*.

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Sample

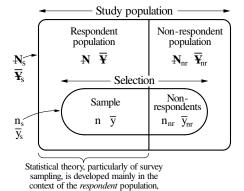
(measured values)

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ERROR: Overall Error for Questions with a Descriptive Aspect (continued 1)

- * Estimator: a random variable whose distribution represents the possible values of the corresponding estimate under repetition of the selecting, measuring and estimating processes.
- * Limitations: apply to Answer(s) to the Question(s) and must: + assess the likely importance of each category of error;
 - + be expressed in the language of Question *context*.
- * Error: Overall error in an investigation refers to the net effect of all relevant categories of error on the Answer(s) from the investigation – see Section 4 which starts at the bottom of this page HL18.3.
- * Imprecision: standard deviation of error (i.e., its haphazard component exhibited as variation) under repetition.
 - Sampling imprecision: standard deviation of sample error under repetition of selecting and estimating.
 - Measuring imprecision: standard deviation of measurement error under repetition of measuring the same quantity.
- * Variability: the model quantity representing imprecision, which we distinguish from variation.
- * Inaccuracy: average error (i.e., its systematic component) under repetition.
 - Sampling inaccuracy: average sample error under repetition of selecting and estimating.
 - Measuring inaccuracy: average measurement error under repetition of measuring the *same* quantity.
- * **Precision:** the inverse of *im* precision. * Accuracy: the inverse of *in*accuracy.
- * Bias: the model quantity representing inaccuracy. [Bias is discussed in more detail in Statistical Highlight #7.]
- * Repetition: repeating over and over (usually hypothetically) one or more of the processes of selecting, measuring and estimating. Repetition is inherent in our definitions of a confidence interval, an estimator, inaccuracy and imprecision.
- * Model: a provisional idealized symbolic description of a real-world phenomenon. [See also the Appendix on page 18.6.] We use Greek letters for **parameters** of statistical and probability models (e.g., μ , σ and π). In any situation where an Answer is based, in whole or in part, on a mathematical model, we should bear in mind a maxim of the late Dr. George E.P. Box, a respected U.S. statistician: All model are wrong, some are useful.
- * Variation: differences in (variate or attribute) values:
 - across the individuals (e.g., elements or units) in a group, such as;
 - o a target population/process, o a study population/process,
 - o a respondent population, o a non-respondent population, o a sample, and. o repeated measurements;
 - arising under repetition [e.g., for error or a sample average].
- * Lurking variate: a non-focal explanatory variate (Z) whose differing distributions of values over groups of elements or units with different values of the focal variate, if taken into account, would meaningfully change an Answer about an X-Y relationship.
- * Confounding: differing distributions of values of one or more non-focal explanatory variate(s) among two (or more) groups of elements or units [like (sub)populations or samples] with different values of the focal variate.
- NOTE: 1. As indicated in the diagram at the right, we consider the study population to be made up of the respondent and non-respondent populations. The set of units selected from the study population is the selection, and comprises the sample (from the respondent population) and the *non-respondents* (from the *non-*respondent population). The diagram has two categories of symbols:
 - the **N**s and ns refer to *numbers of elements or units*;
 - the \overline{Y} s and \overline{y} s are *averages* of a response variate Y of the elements or units.

The relationships among the numbers of elements or units are:



often without recognizing it explicitly.

4. Six Categories of Error in Data-based Investigating [optional reading]

We identify six categories of error (defined overleaf on page HL18.4) which can contribute to overall error defined above:

* study error; * sample error; * model error; * non-response error; * measurement error; * comparison error.

These categories are useful because, contingent on proper Question formulation in terms of the target population/process, they help us identify sources of error; in a particular investigation, we then incorporate Plan components which we expect will manage inaccuracy and manage imprecision (by managing variation) in ways that will reduce, to a level acceptable in the Question context, the limitations imposed on Answer(s) by (the likely size or chance of) each category of error. Plan components to

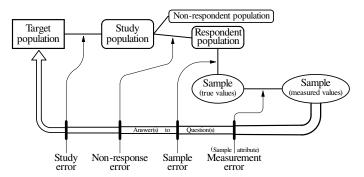
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manage the first four categories of error are summarized in Table HL18.2 on the facing page HL18.5; model error is included at the bottom of Table HL18.2 to supplement its discussion in the Appendix on page HL18.6.

- * Study error: the difference between [the (true) values of] the study population/process and target population/process attributes.
- * Non-reponse error: the difference between [the (true) values of] the respondent population and study population/process attributes.
- * Sample error: the difference between [the (true) values of] the sample and respondent population attributes.
- * Measurement error: the difference between a measured value and the true (or long-term average) value of a variate.
 - Attribute measurement error: the difference between a measured value and the true (or long-term average) value of a [population/process or sample] attribute.
- * Model error: the difference between the model and its modelling assumptions and the actual state of affairs in the real world; modelling assumptions in introductory courses are typically restricted to:
 - o equiprobable selecting of units for the sample;
- o the form of the structural component of the response model;
- o the normality of each residual:
- o probabilistic independence of the residuals;
- o equal standard deviations of (response) variate values among different groups of elements or units.
- * Comparison error: for an Answer about an X-Y relationship that is based on comparing attributes of groups of elements or units with different values of the focal variate(s), comparison error is the difference from the *intended* (or *true*) state of affairs arising from:
 - differing distributions of lurking variate values between (or among) the groups of elements or units OR - confounding.

The alternate wording of the last phrase accommodates the equivalent terminologies of lurking variates and confounding; in a particular context, we use the version of the definition appropriate to that context:



- 'lurking variates' can more readily accommodate phenomena like Simpson's Paradox see Statistical Highlight #51;
- 'confounding' is more common in the context of comparative Plans see Statistical Highlights #63 and #3.

The schema at the centre right of page HL18.2 has been extended as shown at the right above to include the impact of the first four categories of error (as appropriate for investigating a Question with a descriptive aspect).

- The broad arrow from the sample ellipse of measured values back to the target population represents Answers(s) to the Question(s) about the target population that are inferred from measured sample data on response (and, usually, explanatory) variates.
 - The thick lines crossing this broad arrow at the arrows rising from each error category represent *limitations* imposed by error on Answer(s); the progressive decrease in width of the broad arrow after each error category reinforces this idea.

5. Overall Error for Questions with a Descriptive Aspect [The title matter of this Highlight #18]

For a Question with a **descriptive** aspect, the overall error is the sum of four error categories:

 $overall\ error = study\ error + non-response\ error + sample\ error + sample\ attribute\ measurement\ error.$ ----(HL18.1)

The schema at the lower right shows pictorially, when estimating an average to answer a Question with a descriptive aspect, the breakdown of overall error given in equation (HL18.1); symbols are defined in Table HL18.1 at the right. Licence on two matters improves the clarity of the diagram:

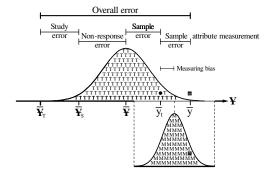
- o all four error components are *positive* in practice, overall error may involve some cancellation among error components of opposite sign;
- o the distribution of *measured* sample attribute values has been moved *down*.

Other matters about the diagram are:

- o true (T) and measured (M) values of a sample attribute (here, an average), under repetition of the selecting, measuring and estimating processes, have each been modelled by a normal distribution;
- the value of the true average of the sample selected, from among the set of all possible samples, is represented by the black filled circle (•);
- o the value of the *measured* sample average, from among the set of all possible such values, is represented by the black filled square (a);
- there is no sampling bias the mean of the sampling distribution is $\overline{\mathbf{Y}}$;
- \circ there is measuring bias the horizontal distance between \overline{y}_t and the long-term average (the mean of the distribution) of its measured values;
- sampling variability is larger than measuring variability the standard deviation of the distribution of the Ts is larger than that of the Ms.

Table HL18.1: SYMBOL DEFINITIONS

$egin{array}{c} \mathbf{Y} \\ \mathbf{\overline{Y}}_{\mathrm{T}} \\ \mathbf{\overline{Y}}_{\mathrm{S}} \\ \mathbf{\overline{Y}} \end{array}$	Response variate (True) target population average (True) study population average (True) respondent population average
$\begin{array}{c} \overline{y}_t \\ \overline{y}_m \equiv \overline{y} \\ T \\ M \end{array}$	True average for sample selected Measured average for sample selected True value of a sample average Measured value of a sample average



(continued)

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ERROR: Overall Error for... **Error** Plan Component category Specifying the study Study population/process EPS Method of selecting Judgement Selecting units Sample EPS Sample size (Replicating) \Judgement Stratifying the respondent population Ouestionnaire

Table HL18.2

... a Descriptive Aspect (continued 2)

Error Management Strategy

Specify the study population/process so its attribute(s) can be anticipated to be adequately close (in value) to those of the target population/process.

- Restricting values of explanatory variates can reduce variation in the study population/process - this may decrease sample error but increase study error.
 - O Sample error is preferred because statistical methods to manage it are better defined than the extra-statistical knowledge usually needed to manage study error.

EPS is the basis of sampling theory which provides for:

- unbiased estimating of the respondent population average by the sample average;
- quantifying the likely size of sample error under repetition [i.e., quantifying sampling imprecision, which we take here as 'quantifying uncertainty'].

Judgement selecting aims to make sample error as small as needed in the context of the particular investigation.

· It provides no basis for assessing if this aim has been achieved.

EPS: Sampling imprecision decreases with increasing sample size (see Statistical Highlight #21).

Judgement selecting: increasing sample size usually decreases the difficulty of making sample error as small as needed in the Question context. BUT:

• There is no theoretical basis which relates sample size to sampling imprecision.

Decreases sampling imprecision under EPS from the (properly-chosen) strata.

Provides attribute estimates for the strata as well as for the respondent population.

Apart from a possible legislated requirement to respond (e.g., to a population census), obtaining responses from elements which are humans relies on incentives which include:

- · a clear, answerable, succinct questionnaire;
- o when feasible, a questionnaire on *one* sheet of paper (or equivalent) is an advantage;
- properly trained interviewers;
- call back to units until those who are unavailable are contacted;
- appeal to altruism respond to provide information that will benefit society;
- offer a material reward for response:
 - o give every respondent a small item like a pen or a dollar coin;
- o offer respondents a chance to win a substantial prize like a trip.

The skill and persistence of interviewers, developed by training, are a component of the incentives – see also Note 4 on the upper half of page HL38.7 in Statistical Highlight #38). The clean separation of respondents and non-respondents is an idealization - partial (or 'item') non-response is also encountered in practice when sampled units provide some,

Imputing

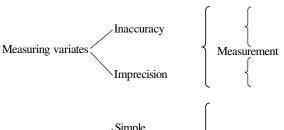
Obtaining

responses

Incentives

but not all, of the information requested. Imputing is the process of assigning values for missing observations -e.g., assigning a value for the reponse of a non-respondent on the basis of its values for known explanatory variates (like sex, age, location) that (it is hoped) are reasonable 'predictors' of the response variate.

• The purpose of imputing is to simplify the data analysis; it rarely meaningfully increases the completeness of the information in the data.



Interviewer

Call-backs

Other

Non-response

Use a measuring process whose inaccuracy is acceptable in the Question context.

• Inccuracy of a measuring process does not necessarily decrease as its cost increases. Inaccuracy is managed by using standards (where they exist – see 'Measurement error' on page HL38.3 in Statistical Highlight #38) to calibrate the measuring process.

Use a measuring process whose imprecision is acceptable in the Question context.

• Decreased imprecision for a measuring process usually entails a more *costly* process but the converse is not necessarily true.

Under EPS, the sample average and sample standard deviation provide estimates, with defined behaviour under repetition, of the corresponding respondent population attributes. When estimating the respondent population average or total under EPS, ratio and regression estimating improve the (simple) estimate by using the respondent population average or total of an explanatory variate with a (strong) positive association with the response variate whose attribute is of interest.

- Ratio estimating decreases sampling imprecision when the standard deviation of the response variate increases linearly with the square root of the explanatory variate.
- Regression estimating decreases sampling imprecision when the standard deviation of the response variate does not change with the value of the explanatory variate.

Ratio and regression estimating introduce estimating bias but can have smaller rms error than \overline{Y} or \overline{NY} as the estimator of the respondent population average or total.

Limitations imposed by model error from two modelling assumptions are managed by:

- ensuring the selecting process for units is (equivalent to) EPS;
- ensuring variate values are measured independently.

Assessing how well modelling assumptions appear to be met usually involves graphical displays (e.g., scatter diagrams) of the estimated residuals from the response model;

- use a normal quantile plot (or, sometimes, a histogram) to assess normality; o transforming (e.g., taking logarithms of) the data can help meet this assumption;
- use a plot in the time order of data collecting to assess probabilistic independence.
- use side-by-side dot- or boxplots, or a plot with the explanatory variate from the structural component of the model on the horizontal axis, to assess equality among, or dependence on an explanatory variate of, standard deviation(s).

Simple Sample Estimating Ratio attribute values Regression **EPS** Form of the structural component Assessing model-Normality Model ling assumptions Probabilistic independence Equal standard

deviations

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6. Appendix – Statistical Modelling and Model Error [optional reading]

- * **Response model:** a mathematical description, including modelling **assumptions**, of the relationship between a response variate and explanatory variate(s); the form of the relationship is contingent, in part, on the Plan for the investigation.
 - The **structural component** models the effect of specific explanatory variate(s) on the response variate.
 - The **stochastic component** models variation about the structural component.
- * **Model parameter:** a constant (which we denote by a *Greek* letter) in a response model that *represents* a respondent population *attribute*; for example, μ represents $\overline{\mathbf{Y}}$ in the response model (HL77.2) near the middle of page HL77.1 in Statistical Highlight #77 see also the following diagram at the right and the discussion to its left.

The four main response models [which include (HL77.2)] discussed in STAT 231 are summarized in Statistical Highlight #71; model symbols are defined in Highlight #72, an overview of least square estimating of model parameters is given in Highlight #73.

Model-based methods of analysis in statistics use data from a sample to *estimate* values of model parameters which then represent plausible values (in light of the data) for respondent population attributes and, hence, for Answer(s) to Question(s); we distinguish a *point* estimate from an *interval* estimate (defined at the bottom of page HL18.2). When the normal model is appropriate for the distribution of the response variate values, the model mean μ is estimated by the sample average \overline{y} and σ is estimated by the sample standard deviation s

both *point* estimates. As illustrated at the right, we can think of the process of estimating μ by \overline{y} and σ by s as approximating the histogram of a data set by the normal p.d.f. with the same 'centre' and same 'width' as the histogram.

Proportion per unit of measured response

Proportion per unit of measured response

Proportion per unit of measured response

The proportion per unit of measured response variate values

The proportion per unit of measured response variate values

The proportion per unit of measured response variate values

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The schema at the centre right of page HL18.2 can be extended to include the model, as shown at the right; *our* view of the model as a link between the respondent population and the sample is elaborated in the schema at the bottom right of this page HL18.6 above Table HL18.3.

Model error, with its mathematical and probabilistic focus, is a broad and complex topic and differs in its nature from the other five categories of error involving attributes; the discussion of Plan components to manage model error in Table HL18.2 overleaf on page HL18.5 is restricted to five assumptions (as given on page HL18.4) underlying our (four) response models (summarized in Statistical Highlight #71). The schema at the right above is shown again at the right, as a development of the one at the centre right of page HL18.4, by including model error.

All mathematical models are idealizations and are products of the intellect and the imagination. Even in the restricted context of an introductory course, the (largely graphical) methods of assessing the modelling assumptions are somewhat subjective, a difficulty that only *increases* in the wider scope of the topic encountered more generally.

Non-respondent population Target Study Respondent population MODEL population population Sample Sample Non-respondent population Target Study Respondent population MODEL population population Sample Sample (true values (measured values Non-response error Sample Measurement errôr error

RESPONDENT
POPULATION

Model
parameters
represent respon
dent population

Model
parameters
represent respon
dent population
attributes

MODEL

SAMPLE

NOTE: 3. To maintain the distinction between the real world (represented by the data) and the model, we use different words – 'average' and 'mean' – for their measures of location; unfortunately, we do not have this option for the two measures of variation, which are both called 'standard deviation'. In the early stages of learning statistics, it is helpful to, at least mentally, add the respective adjectives 'data' and 'probabilistic' to distinguish the two uses of standard deviation. This terminology is summarized in Table HL18.3 at the right

Table HL18.3AttributeReal WorldModelLocationAverageMeanVariation(Data) standard deviation(Probabilistic) standard deviation

(see also Section 6 on pages HL94.6 to HL94.8 in Statistical Highlight #94).